Background

I grew up homeschooled in Tulsa, Oklahoma, amongst very conservative people but in a relatively moderate home environment that allowed me to explore much more than others in my circle. I have a constant thirst for information and knowledge, which pairs nicely with the library career I have found. While I want to serve any customer who crosses my path, I am particularly interested in providing information and library services to people in groups that have been marginalized, whether by ability, race, gender, class, documentation status, and more. My time spent volunteering and working at the Little Light House, a school for children with special needs, as well as my time living in rural Mexico to learn Spanish has profoundly affected my life and passion.

Vision Statement: Connecting people with information they desperately need **Mission Statement:** To provide programming and resources to people in the arena where I serve and to learn best practices to ensure I am providing accurate and appropriate information.

SWOT Analysis

Strengths: dedication and passion for helping others; persuasive writing and verbal communication abilities

Weaknesses: utilizing organizational skills and systems to support my work

Opportunities: pursuing MLIS at OU-Tulsa; conferences like Festival of Books through TCCL;

partnership with the Power of Families Project for programming **Threats:** hostile customers; social and economic challenges

Strategy Areas

Strategy Area: Programming

Statement: I will implement recurring and new programming document the successes and

challenges.

Outcome: Have successful programs that can be readily shared with others.

Strategy Area: Conflict Resolution

Statement: I will find continuing education or other courses about ways to de-escalate and

problem-solve situations with hostile customers

Outcome: To be more equipped to handle stressful situations with the public.

Strategy Area: Organization

Statement: I will find an organization system that works for me and follow through with using it for 3-6 months

Outcome: To stay organized and be able to share my work more easily with others.